

MedSIR's Quality Policy

International clinical research is one of the scientific disciplines that has been undergoing important organizational and legislative changes in the last decade, causing a transformation in Europe's operating procedures. The emergence of Asia as a strong European competitor, with the presence of the China National Medical Products Administration, as well as the gradual rise of applying "machine learning" concepts in the reading of source data (Electronic Data Capture), have become gradual, yet disruptive changes in the world of research. These, among other new challenges and scenarios are provoking an adaptation of MedSIR's clinical research services in order to cover our client's and the market's evolving needs.

A Quality policy must serve as a mechanism to achieve and maintain the highest degree of excellence that MedSIR characterizes, therefore:

- Ensuring that the desired quality is fulfilled in the development of the company's scientific and management activities, bearing in mind the company's risk plan.
- Fostering an international, internal and external culture of continuous improvement and critical thinking.
- Ensuring the balance between the well-being and satisfaction of its clients and scientific transparency, so that clients see their expectations fulfilled and patients benefit from clinical research aimed at improving their treatment options.

MedSIR's quality policy reinforces cohesion and corporate identity and provides a frame of reference to carry out our professional activity in a responsible and sustainable manner.

Under all of the above premises, and in compliance with current legislation and regulations, MedSIR Management commits to:

- Ensure the allocation of resources that allow the development and implementation of Quality desired by the company, both internally and at the level of services contracted to its suppliers.
- Ensure that the company's Quality objectives and Quality Policy are within reach and are known to all MedSIR personnel, since their contribution and involvement are fundamental to achieving Quality objectives.
- Guarantee that said personnel have the appropriate training and means to meet these Quality objectives.
- Firmly support continuous improvement in the company's processes and activities.
- Ensure the satisfaction of customers, both funders and idea creators, who trust MedSIR to see their expectations and needs met.

Ultimately, all of this contributes to MedSIR successfully fulfilling its mission to improve patients' lives by designing and managing innovative and strategic clinical trials that help pharmaceutical companies develop products quickly and efficiently.



María Campos
Chief Executive Officer
29th August 2019